

# IAPMO UNIFORM EVALUATION SERVICE, LLC

• 4755 E. PHILADELPHIA STREET • ONTARIO, CALIFORNIA 91761 • USA • (909) 472-4100 · FAX (909) 472-4171

Form IR-1

## SURVEILLANCE QUALITY INSPECTION REPORT

Complete all of the requested information. State the reason if the information is not available. Check N/A where not-applicable. Use additional pages when necessary to fully describe the information or inspection results.

Inspection Date: 9-19-18 Report, Listing or File No.: ER0341 K-Lath, Div. of Tree Island Wire (USA), Inc. Report Holder: K-Lath Woven-Wire and Welded-Wire Lath and Corner Accessories Product(s) Inspected: Additional Company Names: n/a Masked Listee Report Nos. n/a Name of Manufacturer: Tree Island Steel Address of Manufacturer: 5080 Hallmark Parkway San Bernardino, CA 92407 Name & Title of Manuf. Rep: Dale Young-General Manager; Simon Mandujano, Production Manager Fax Number: (909) 595-0439 E-mail: smandujano@treeisland.com Phone Number: (909) 594-7511 Name of Inspection Agency: Quality Control Consultants, LLC Name(s) of the Inspector(s): Brett Wrigley brett@devitinc.com Inspector(s) E-mail:

## **INSTRUCTIONS**

### 1 - Conduct an entrance interview with the manufacturer representative:

Explain the purpose of the inspection, which is to review the quality management system documentation and implementation. This includes reviewing procedures for incoming material verification, quality checks, personnel training and responsibility, equipment and calibration, product specifications, product and process changes, labeling and traceability, complaints, and maintenance of quality control records with the goal of verifying that the quality control (QC) process is functioning as described and the product being labeled is consistent with that which is recognized in the evaluation report. Inquire as to the readiness of the facility to undergo the inspection; confirm that the facility is operating in accordance with the latest approved quality control manual (QCM) and the product meets specifications (if the facility is not ready, re-scheduling the inspection should be considered.)

Complete the basic information identifying the product, the manufacturing facility, and the inspection agency on this page. Obtain a copy of the QCM and current/relevant evaluation report or listing for reference during the inspection. Discuss any changes to the report, the quality management system documentation, the manufacturing methods, and/or quality control procedures since the last factory inspection. Obtain copies of any changes to the quality documentation and of the revision log for review and approval by IAPMO UES. Inquire as to the product that is currently being produced, if any of the product being produced is for additional companies or masked report holders, and if there are any tests scheduled or sampling needed.

Check the record of the previous inspection to identify any corrective action requests (CARs) that were issued and, during the inspection, make sure that these corrected aspects of the quality management system continue to function adequately. If any of the previous CARs remain unresolved, take appropriate action for resolution. Make sure to review any special instructions concerning the inspection that may have been provided by IAPMO UES.

## 2 - Perform the surveillance inspection and document the results: (See Page 2)

## 3 - Conduct an exit interview:

The inspector must complete the section titled "Inspection Overview" to document the overall results of the inspection, record the inspector's findings in Appendices A and B, then conduct an exit interview with the Manufacturing Representative. The inspector and the representative must go over the inspection documentation, review the comments and concerns, and discuss any CARs that are issued. Finally, the inspection report must be signed and dated by the inspector and by the manufacturing representative to acknowledge understanding of the issues.

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## Documenting the surveillance inspection:

Conduct the inspection using the following questions as a guide to areas that need to be verified. Answer these questions and provide comments as appropriate for each. If any of the findings rise to a level of significance that require follow-up, but not as an immediate condition of continued recognition, Appendix A is provided to record these Comments/Concerns. If any of the findings rise to the level where corrective action must be taken to maintain recognition, Appendix B is provided to record Corrective Action Requests (CARs).

# ES-010 Points of QC Verification (POV)

ES-010 Folilis of QC vertification (1 Ov)								
A. DOC	UMENTATION	ı						
1. [POV - 1] Are there any changes to the Report Holder information or Manufacturer contact information?								
	☐ Yes	⊠ No						
a.								
	☐ Yes	□ No	⊠ N/A					
b.	If so are the ch	anges consiste	ent with what is shown in the current Quality Documentation?					
	☐ Yes	☐ No	⊠ N/A					
Comments:								
	-							
2. [POV – 10	] Does the produ	ct(s) manufact	ured remain as described in the:					
a.	current Evalua	tion Report?						
	⊠ Yes	☐ No						
b.	b. approved Quality Documentation?							
	⊠ Yes	☐ No						
Comments:	Reviewed mantime. Procedurused.	ufacturing of s es and quality	imilar products, however the recognized product is not yet being produced at this control measures are in place, but required grade of material is not currently					
3. [POV – 4]	Are the Quality I	Oocumentation	and/or Quality Control Manual currently used during manufacturing consistent:					
a.	With the docu	mentation fror	n the last inspection?					
	⊠ Yes	☐ No						
b.	And/or submi	tted to IAPMO	UES?					
	⊠ Yes	☐ No						
(If no, have	e Manufacturer p	rovide updated	d copy of the revision log and/or quality documents)					
Comments:	Reviewed the C revisions since	Quality System last inspection	Manual during the opening meeting of the inspection. There have been no n.					
4. [POV – 3]	4. [POV - 3] Has there been a change to any key personnel or to the organizational chart?							
	☐ Yes	⊠ No						
(If yes, attac	h copy of new or	ganizational o	chart and description of duties, along with an updated revision log)					
Comments:	No changes to	the organizat	ional chart, OCM pg. 5					



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5.	[POV – 12]	Are the forms an	d records being completed correctly to maintain adequate traceability?	
٠.	[- 5 , 10]	X Yes	□ No	
	Comments:	_	reviewed at the plant for a similar product from inventory.	
	==	Traccapility was	, to not at all plant for a billian product from in one of the	
6.	[POV – 13]	Have the compla	aint records been reviewed since the last inspection?	
		⊠ Yes	□No	
	a.	Have there been ☐ Yes	n any client complaints recorded for the product?	
	b.	If yes, have the ☐ Yes	appropriate actions been completed and documented?  ☐ No      N/A	
	Comments:			
В.	MANUFAC	TURING PRO	CESS	
1.	[POV – 10a Report?	a] Are the labels l	being installed correctly as required in the Quality Documentation and the Evaluation	
		⊠ Yes	□ No	
	And on the	Evaluation Repo	ort?	
		⊠ Yes	□ No	
	a.	Are the label(s) ☐ Yes	for the Masked Listee the same as noted in their Evaluation Report? $\hfill \square$ No $\hfill \square$ N/A	
	b.	Are the label(s) ☐ Yes	for the Additional Listee the same as noted in their Evaluation Report? $\hfill \square$ No $\hfill \hfill \hfil$	
	Comments:		g has required information printed, and the IAPMO Mark and ER# will be included on product begins to be manufactured. It is not at this time.	ice
	[POV – 10a]	Are the labels b	eing controlled adequately against misuse?	
	Comments:			
	[POV – 7] H than of the a	as the production ctual production Yes	n process (flowchart) that is represented in the approved quality control manual differ n flow and process? No	rent
	Comments:	Reviewed the m ER-0341. QCM	anufacturing process and production flow for the lines that would run the Wire Lath f pg. 7-10.	or
	[POV – 7] H	ave the incoming	g raw materials changed since the last inspection?	
	Do	o the actual materi	als match those noted in the approved Quality Documentation?	
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	⊠ Yes	☐ No				
Comments: [POV – 7] A approved (	Material has r Are the required Quality Docume ⊠ Yes	test(s) and/or	t is currently no inspection(s) or	t being placed int the incoming m	to production for the aterials being carrie	product. d out as specified in the
Comments:	Incoming mat	terial inspection	ı is consistent v	vith QCM pg. 14-1	ب5	
	Are the In-Proce Quality Docume Yes		trol checks bein	g carried out dur	ing manufacturing a	s described in the
Comments:	No In-process inspection.	checks require	ed during this pr	roduct manufactu	ring. Quality contro	ol is on the final
[POV - 11]	Are the non-cor ⊠ Yes	nforming or nor	n-compliant ma	terials segregated	l as noted in the Qua	lity Documentation?
Comments:	Identified the	segregated and	l marked areas i	for non-conformi	ng material and/or p	oroduct.
	Are all the in-pr cumentation? Yes	cocess inspectio	ons, checks, and	quality tests beir	ng recorded as requir	red by the approved
Comments:	No in-process	inspection reg	ularly required	for the product, a	ll QC is after it is ma	nufactured. QCM. pg.
[POV – 9a]	Are the measur ⊠ Yes	ing and testing □ No	equipment cali		te and being used ad comment below)	equately?
	Are the approve	ed calibration p	rocedures being	g followed?		
	$\boxtimes$ Yes	□ No	□ N/A	(if N/A, please	comment below)	
Comments:	Reviewed equ	ipment logs for	calibrations.		i,	
C. PRODU	CTS					
[POV – 10 Quality Do	] Do the labeled ocumentation? Yes	product(s) mee	et the description	on(s), as described	d in the Evaluation F	Report and approved
Comments:			s manufactured o s of the ER Repor		abels and packaging is	s available for when it is
	e specifications/ ved Quality Doc Yes		ings meet the d	escription(s), as o	lescribed in the Eval	uation Report and
Comments:						
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	Quality Do	Do the manufacecumentation?	cturing tolerance	s meet the de	scription(s), as desc	cribed in the Evaluat	ion Report and
	Comments:	1					
	prior to fin	Are the final ins nal approval? and Yes	pection(s) or tes l labeling of the f \[ \] No	t(s) being car inished produ \[ \sum N/A	ried out, as describe act? (if N/A, please con		quality Documentation
	Comments:						
	Docun	Is the labeling of nentation?	f the finished pr	oduct being ca	arried out, as descri	bed in the approved	Quality
		⊠ Yes	$\square$ No	□ N/A	(if N/A, please con	nment below)	
	Comments:	Approved Quali	ty assurance She	eets are used f	or the wire lath pro	ducts as shown in th	ne Quality Manual.
ъ	OI OCINI	7					
ע	. CLOSING	J					
1.	Were there			es, see Appen	dix A for instruction	ns and details.	
		Yes	⊠ No				
2,	Were any (	CARs issued duri	ng this surveilla	nce inspectior	n? If yes, see Append	dix B for instruction	s and details.
						142	
			F.				
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SURVEILLANCE INSPECTION OVERVIEW: 9-19-18. Quopening meeting with the plant contacts. A Review and walduring the audit. Reviewed the process and procedures from manufacturing of similar products, however the recognized and quality control measures are in place, but required graceneeded to be issued at this time.	k-through of the wire lath production lines was completed n incoming material to finished rolls of product. Reviewed product is not yet being produced at this time. Procedures
Company Representative Signature  Date: 9-19-18  Print Name: Simon Mandujano  Company K-Lath  For IAPMO UES Staff Use Only  QA Inspection Documentation Reviewer:	Inspector Signature  Date: 9-19-18  Print Name: Brett Wrigley  Company Quality Control Consultants, LLC.
QA Inspection Documentation Reviewer:	Date:



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## APPENDIX A - COMMENTS and/or CONCERNS

Comments/Concerns (C/C) should be numbered sequentially. Details should be provided in the "Comments" blocks. Each C/C should be classified as a Comment or Concern depending on its immediacy. The relevant page or document from the Quality Control Manual should be cited, along with its revision date. Provide a reference to the requirement in the criteria (shown in the checklist above) or provide the corresponding item letters and numbers: (Add sheets as necessary)

- **Concern** A possible weakness in the quality system that should be addressed to avert possible future CARs.
- Comment A suggestion for improvement or a significant observation.

C/C NO.	☐ Concern	☐ Comment	Reference:	
Quality Documentation (Doc. and Date):	on			
Comments:				
C/C NO.	☐ Concern	☐ Comment	Reference:	
Quality Documentation (Doc. and Date):				
(Doc. and Date):				
Comments:				
C/C NO.	☐ Concern	☐ Comment	Reference:	
Quality Documentation (Doc. and Date):	on			
Comments:				
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## APPENDIX B - CORRECTIVE ACTION REQUESTS (CARS)

CARs should be numbered sequentially and described in the "Comments" blocks provided below. CARs are issued for aspects of the observed quality control procedures that do not follow the approved QCM or that will likely result in a non-conforming, and therefore unrecognized product. Examples are: change of key raw materials, significantly different manufacturing process, different final product specifications, equipment out of calibration, changes to forms, inadequately trained personnel, etc. Provide a reference to the requirement in the criteria (shown in the checklist above) or provide the corresponding item letters and numbers. The relevant page or document from the Quality Control Manual should be cited, along with its revision date. (Add sheets as necessary.)

CARs shall be addressed within 30 days of the inspection. The manufacturer or report holder shall respond with a written report on the corrective actions taken, and objective evidence of the action. Objective evidence could be in the form of revised documents, new documents, photographs, etc. Responses shall be submitted to the Auditor / Inspection Agency for review and transmittal to IAPMO UES. The CARs shall be resolved to the satisfaction of the IAPMO UES technical staff.

CAR NO.	Reference:	
Quality Documentati (Doc. and Date):	ion	
Comments:		
		∨
CAR NO.	Reference:	
Quality Documentati (Doc. and Date):	on	
Comments:		